

2012-13 Q4 Improvement Board - Children's Social Care Scorecard

Ref No	Prev . NI Ref:	Indicator Description	Reported	Polarity	Harrow actual Q4 2011/12	RAG Status Q4	Harrow Target	Harrow actual Q3 2012/13	Harrow actual Q4 2012/13 (Prov)	RAG status Q3	RAG status Q4	Direction of Travel	Commentary Q4
TS 1		% of New Case Contact episodes completed within 24 hrs	Quarterly (Corporate Scorecard)	▲	66%	HG	70%	63.6	61.60%	HR	HR	↓	Significant staffing issues resulted in a drop in performance. Performance for this indicator has been around 65%, target being reviewed for 2013-14 <b>Action: Review of Children's Access Team complete. Seconded service manager has achieved improvements in recent months</b>
TS 2		Initial assessments completed within 10 days	Quarterly	▲	71%	HR	85	43.2	51.9	HR	HR	↑	Assessment timeliness dropped earlier in the year due to staffing issues. The number of Initial & Core Assessments completed on time increased in the last quarter of the year, 78% of Initial & 81% of Core assessments were completed on time in March. We have moved to a Single Assessment from 1st April in line with the revised Working Together guidance <b>Action: Review of Children's Access Team complete and change proposals have been put forward. Seconded service manager has achieved significant performance improvement in recent months. Recruitment of new social workers underway and a number of internal transfers have been made to strengthen the team.</b>
TS 3	60	(PAF C64) Timing of Core Assessments (NI 60)	Quarterly	▲	84%	LG	83	63.7	65.8	HR	HR	↑	
TS 4		Percentage of children with an Initial CP conference within 15 working days of strategy discussion	Quarterly	▲	88.24%	A	90	83.50	79.20	HR	HR	↓	Activity for this indicator is mainly carried out by the assessment team and issues with the team have impacted on this indicator . Late conference of a sibling group of 7 has impacted on this indicator this quarter. <b>Action: Review of Children's Access Team complete and change proposals have been put forward.</b>
TS 5		Numbers of children with Child Protection plans (CPP) for over 2 years	Quarterly (Corporate Scorecard)	▼	12	HG	14 (Q1) 12 (Q2) 10 (Q3) 8 (Q4)	10	6	LG	HG	↑	Major improvement from peak of 30 cases in 2011. CP teams are now carefully managing plans to ensure progress within reasonable timescale.
TS 6	67	(BV 162 PAF C20) Reviews of Child Protection cases	Quarterly	▲	100%	LG	100%	100.0	100.0	LG	LG	↔	All reviews held on time
TS 7	64	(PAF C21) Duration on the Child Protection Register	Quarterly	↔	18%	HR	12	12.3	11.2	LG	HG	↑	

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TS 8	65	(PAF A3) Repeat Child Protection Plans (CPP)	Quarterly	↔	14%	HR	10	10.2	11.7	LG	HR	↓	Slightly above target however an improvement from 2011-12, 17 out of 145 children with a new CPP this year previously had a CPP
TS 9	66	(PAF C68) Timeliness of Reviews of Looked After Children	Quarterly	▲	99%	A	100%	95.5	91.3	A	LR	↓	A small number of reviews were late in Q3 but the target is for all to be on time. 146 out of 160 children reviewed had all their reviews completed within timescale YTD. There are a number of incomplete reviews that need to be completed to accurately measure this indicator. Data cleaning & Management action is being taken. The indicator will be recalculated once these have been completed
TS 10		PAF C63 Participation of CLA in Reviews	Quarterly	▲	92.44%	A	95	95	92.8	LG	A	↓	
TS 11	147	Care leavers in suitable accommodation (5037SC)	Quarterly	▲	73%	HR	88	63.2	75.0	HR	HR	↑	Engagement with care leavers and improving accommodation and employment/training opportunities for care leavers is a priority for Children's Services 24 of 32 relevant young people are in suitable accommodation. 7 are not in contact with the service (3 are deported), Of those 25 that we are in contact with, 24 are in suitable accommodation and 1 YP is in custody. <b>Managers are working closely with housing &amp; leading on work to identify risks and improve transition support for care leavers</b>
TS 12	148	Care leavers in employment, education or training	Quarterly	▲	32%	HR	75	47.4	43.8	HR	HR	↓	As above - 14 of 32 relevant young people are in education, employment or training. Of the 18 NEET, 7 are not in contact with the service (3 deported), 9 are NEET, 1 is a full time mum and 1 in custody. There are many initiatives in conjunction with Early Intervention Services to help young people into Education, Employment & Training such as the X-16 programme, My Bank training - a n accredited course, mentoring schemes, National Citizenship scheme and life skills programme, all these help to skill up young people. Young people who did not achieve A* to C GCSE's also have access to Youth Contact scheme. <b>The Leaving Care team is working to improve the position - including work with the careers advisor advises NEET young people on options available</b>
TS 13		The Health of Children Looked After (PAF C19)	Quarterly	▲	92%	A	95	82.3	92.6	HR	A	↑	
TS 14		Initial Health Assessment Plan started within 5 days of children becoming looked after			New		tbc		32.3		HR		CLA service and NHS Harrow have established improved partnership working and monitoring of CLA health assessments with the CLA Nurse. A new protocol has been circulated and disseminated to all staff regarding purpose and process in respect of IHAs. There are significant recording issues which are being followed up
TS 15		Initial Health Assessment Plans completed within 28 days of children becoming looked after			New		tbc		25.8		HR		The CLA Nurse is available one day a week to support and advise staff. Progress to date has been poor, the CLA Nurse will continue to challenge outstanding health assessments, In Q4, the process for 10 out of 31 children had been started within 5 days of becoming looked after. 8 out of 31 new children looked after had a health assessment within 28 days

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TS 16		% of children looked after in residential accommodation	Quarterly	▼	21%	A	20	15.3	15.9	HG	HG	↑	
TS 17		BV 163 PAF C23 Adoptions of Children Looked After	Quarterly	↔	10%	HR	3.5 (Q1) 7(Q2) 10.5 (Q3) 14 (Q4)	8.4	8.2	HR	HR	↔	6 children are in adoptive placements, 8 children were adopted and 2 SGO's granted in 2012-13, delays through court proceedings meant some anticipated adoptions were not finalised in 2012-13
TS 18	61	Timeliness of CLA adoption following an agency decision	Quarterly	▲	83%	HG	100%	100.0	100.0	HG	HG	↔	All adoptions took place within timescales.
TS 19		PAF C24 Children Looked After (1 year+)missing School for more than 25 days	Quarterly		19%	HR	0% (Q2) 4% (Q3) 8% (Q4) 12% (Q1) targets in line with academic yr	5.5	10.6	HR	HR	↓	Though this appears to show a significant downward trend,this is due to the cumulative effect over an academic year. There are some excellent levels of attendance amongst year groups although absence is higher in years 10 and 11. In these two groups 9/23 young people present complex attendance issues - Virtual School direct intervention has led to an improving situation in four of these cases,and there is continued involvement with the remaining . 5 children have missed more than 25 days of school. <b>New project in place with HSIP to improve virtual school and educational outcomes for CLA</b>
TS 20		Percentage of sessions absent from school amongst school age CLA, in school year to date	Quarterly (Corporate Scorecard)	▼	15.6%	HR	12	7.6	8.4	HG	HG	↓	
TS 21		Percentage of Children Looked After with permanent exclusions amongst school age Children Looked After, in quarter	Quarterly (Corporate Scorecard)	▼	0%	LG	0	0.0	0.0	HG	HG	↔	
TS 22		Percentage of CLA with fixed term exclusions amongst school age CLA,	Quarterly (Corporate Scorecard)	▼	17.64%	HR	15% (Q1) 1% (Q2) 5% (Q3) 10%(Q4) targets in line with academic yr	2.7	8.5	HG	HR	↓	Drop in performance but a huge improvement from previous year 3 children had a fixed term exclusion for the first time this acedemic year which had led to a drop in performance. YTD 7 out of 82 school age CLA have had atleast one fixed term exclusion. <b>New project in place with HSIP to improve virtual school and educational outcomes for CLA</b>

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TS 23	62	(BV49) PAF A1 Stability of Placements of CLA	Quarterly	▼	16.23%	HR	2 (Q1) 4(Q2) 6 (Q3) 11 (Q4)	9.8	12.4	HR	HR	↓	21 of 170 CLA had had 3 or more placements by the end of the year. This is a provisional figure which may change through year end data cleaning. <b>Action is being taken to improve both short and long term placement stability - currently scrutinising reasons for changes through forensic examination of individual children. The DD TSD has set up a Panel and will be chairing to scrutinise all placement moves for authorisation before they are implemented.</b>
TS 24	63	PAF D78 Long term stability of CLA (2.5 years) (NI 63)	Quarterly	▲	71%	HG	71%	60.0	58.8	HR	HR	↓	Performance has dropped due to a change in the cohort, this is a small cohort and small changes can have a big impact. 10 out of 17 children who have been looked after for 2.5 years and have been in the same placement for 2 years. A sibling group of 3 entered this cohort in Q2 who had a placement move as there was a CP investigation in the placement which identified serious concerns and warranted removing the children. This current foster placement has been matched at the Adoption and Permanency Panel as their long term placement. They therefore will not be having any further moves. See above - <b>focusing on providing improved placement options and improved support / early intervention. The Access Resource team has developed support packages to prevent placement breakdown . Access to Resource Panel gatekeeping all possible moves</b>
TS 25		Numbers of families who receive direct payments	Quarterly (Corporate Scorecard)	▲	84	HG	105	128		HG		↑	


**Direction of travel:** This is a judgement on the actual data in

performance has improved


performance has deteriorated

performance remains the same


**RAG STATUS**

 Needs prompt attention

 Poor

 Adequate

 Good

 Excellent